



Gramm-Leach-Bliley Act Amendments

GLBA

The High Level:

You must have a written information security program appropriate to the size and complexity of your institution, the nature and scope of your activities, and the sensitivity of the information at issue (e.g. student financial records).

The Details:

Nine required elements of your institution's information security program, many require specific components to be included.

CMMI Maturity Levels

Refer to this chart for the table on the next page.

Maturity Level 0: Incomplete

Ad hoc and unknown. Work may or may not get completed.

Maturity Level 1: Initial

Unpredictable and reactive. Work gets completed but is often delayed and over budget.

Maturity Level 2: Managed

Managed on the project level. Projects are planned, performed, measured and controlled.

Maturity Level 3: Defined

Proactive rather than reactive. Organization-wide standards provide guidance across projects, programs and portfolios.

Maturity Level 4: Quantitatively Managed

Measured and controlled. Organization is data-driven with quantitative performance improvement objectives that are predictable and align to meet the needs of internal and external stakeholders.

Maturity Level 5: Optimizing

Stable and flexible. Organization is focused on continuous improvement and is built to pivot and respond to opportunity and change. The organization's stability provides a platform for agility and innovation.

source: (ISACA, 2023) Federal Trade Commission, 2022

Higher Education GLBA Cybersecurity Readiness Checklist

Refer to CMMI maturity levels chart on previous page for definitions of each rating.

Requirements	CMMI Rating
Designate a Qualified Individual	
Inventory your Student Financial Records	
Conduct a Risk Assessment	
Implement Access Control Procedures	
Encrypt Student Financial Records at Rest and in Transit	
Assess Security of Apps Storing, Accessing or Transmitting Student Financial Records	
Implement Multi-Factor Authentication for Anyone Accessing Student Financial Records	
Dispose of Student Financial Records by Two (2) Years Following the Last Need to Use	
Implement Ongoing Change Management of Information System or Network	
Log Authorized User Activity	
Continuous Monitoring of Information Systems (OR the following two) – Annual Penetration Testing – Every Six (6) Month Vulnerability Assessment	
Employee Awareness Training	
Information Security Training for Applicable Resources	
Include Security Expectations in Third-Party Contracts	
Create a Written Incident Response Plan	
Written Report to Board of Trustees	
Implement Recurring Risk Assessment	
Implement Ongoing Student Financial Information Inventory Update	
Implement Ongoing Access Control Review	
Implement Ongoing Disposal of Student Financial Records before Two Years of their Last Use	
Implement and Monitor Ongoing Authorized User Activity and Unauthorized Access	
If Continuous Monitoring Not Implemented, Implement Annual Penetration Testing	
If Continuous Monitoring Not Implemented, Implement Six (6) Month Vulnerability Assessment	
Implement Ongoing Employee Awareness Training	
Implement Ongoing Security Training for Applicable Resources	
Implement Monitoring and Periodic Assessment of Third-Party Security Expectations	
Follow through of all Components of Incident Response Plan for any Security Events	
Implement Minimum of Annual Written Report to Board of Trustees	